



## Power Basketball Club Refund Policy

Registering to play with Power Basketball Club / Laurimar Sporting Club signifies an ongoing commitment to the club for the upcoming season.

We invest a large amount of time and effort in placing players into the correct team, registration, uniforms, training schedules, and organising coaches.

A player withdrawing after registration is very disruptive to team selection, coaches, and players. Player withdrawal creates a considerable amount of work for the Operations Manager. This Refund Policy has been designed to mitigate the impact withdrawals have on the Club.

Power Basketball Club registration fees include singlet hire, game day fees, training costs, DVBA registration and club costs. Fees are paid upfront when a player is registered.

Power Basketball Club understands that sometimes a player will need to be withdrawn from the club. Please email [junior.ops@powerbasketball.com.au](mailto:junior.ops@powerbasketball.com.au) to discuss.

A refund of game fees will only be considered on a case-by-case basis.

### **Withdrawal before teams announced**

- Application for a refund should be directed to the clubs Operations Manager and will incur a \$25 Administration fee. We also cannot refund the PlayHq administration fee.

### **Withdrawal after teams announced and prior to season start**

- A Player withdrawal at this stage significantly impacts teams and creates additional work for the operations manager, committee, and coaches. Preseason costs such as team registration, training hire and uniform have already been paid by the club based on player registration. At this stage withdrawal will incur a \$70 Administration fee. We also cannot refund the PlayHq administration fee.



### **Withdrawal after season start**

- As the season commences player withdrawal has a huge impact on the team. It is extremely disruptive to players and coaches to have someone withdraw after the season begins. It often incurs walkover and forfeit fines payable by the club. At this stage there will be no refunds given.

### **Medical / Injury withdrawal**

- If a player must withdraw due to illness or injury a pro-rata refund of game day fees will be given. This is providing medical documentation is provided to the club. Please email [junior.ops@powerbasketball.com.au](mailto:junior.ops@powerbasketball.com.au)

### **Player placement**

- If Power Basketball Club cannot offer a registered player a place within a team a full refund will be given.

### **Refunds are not given in the following circumstances**

- Dislike of the team the player has been placed
- Dislike of the allocated coach
- Unavailability to train at the allocated time/day
- Preferences not being met eg: not playing with friends
- Dislike of the grade in which the team has been placed
- Other sport/social commitments
- Change of mind by players/parents
- Parent/coach given lower ranked team than expected
- Covid mandates set forth by the Victorian Government
- Covid mandates set forth by DVBA
- Covid mandates set forth by training venues

**PLEASE NOTE: Clearances / Transfers between competing Clubs will NOT be processed if any payments are outstanding or club gear has not been returned.**



## Version Control

Author	Version	Changes to Policy	Approved By	Date
Power Basketball Club	1.0	New	Laurimar Sporting Club Executive Committee	19/01/2022